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Release Notes for CounterPath Bria 3.0.1 *for Windows*

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New Features for Bria 3.0.1

Account Selection for Phone Calls

Bria 3.0.1 lets you select the account to use for phone calls. The selection is on the dashboard, in the same dropdown as Hide my Identity. You can choose “Auto select” or you can choose an account that is both enabled and “used for” phone calls. You can set the “use for” on the Account > Accounts tab. You enable accounts on the Accounts List.

Once a value is selected, it remains selected until you change the selection again.

If you return to “Auto select”, then the dial plan rules select the account to use; if there are no dial plan rules, then the preferred account (specified in the Accounts List) is used for phone calls.

Re-organization of Preferences

Some of the options in the Preferences panels have been moved around. Notably:

- There is a new panel called Media Quality. Many fields from Advanced have been moved here.
- Some panels have been split into tabs in order to reduce the size of the panel.

Reorganization of Preferences > Directory Fields

The fields for search options for LDAP and Active Directory have been redesigned to make the feature easier to configure. Go to the Search Options tab in Preferences > Directory, and see the user guide or administration guide for an explanation.

Transfer, Conference, Forward

There has been a minor change in the location of buttons on the call panel when you have chosen to transfer, invite to conference or forward a call. The buttons are now beside the call entry field instead of below it.

IM Archive

You can now delete an individual conversation. Previously you could only delete all conversations with a particular person.

Dealing with an Auto Attendant

If you know that your call will be answered by an auto attendant and you know what menu items you will choose, you can include those menu items (DTMF) in the phone number when you dial it:

- Before the first DTMF number, include at least one capital P.
- You can include other Ps. Each P causes Bria to wait one second before sending the next character.
- At the end of the input, you must include a ; character.

Example: To dial a number, add a 3-second delay and then press 44, enter this in the call entry field:
604551212PPP44;

The “Bria 3.0 for Windows User Guide – Retail Deployments”, “Bria 3.0 for Windows User Guide – Enterprise Deployments”, and “Bria 3.0 Administration Guide” have been updated for these features.

Known Issues

Microsoft Windows Vista or Windows XP Guest Accounts

You cannot use Bria on Windows Vista® or Windows® XP using the restricted “Guest” Windows account.

Mobile Intel Express Graphics Chipset

Computers with Mobile Intel® Express graphics chipsets that are running Windows XP may see visual artifacting when running Bria. This is a known issue with WPF graphics and this line of hardware. Bria will still operate correctly in this state when the Windows XP graphics acceleration is turned down:

- Click Start > Control Panel > Display.
- Click the General tab > click Advanced
- Click the Troubleshoot tab and drag the slider to the None at the extreme left of the scale. You can also choose to turn down the hardware acceleration by selecting an intermediate value.
- Click OK.

Target Domain Routing

On the Advanced tab in the SIP Accounts dialog, there is a field that lets you turn on target domain routing. When this feature is enabled, requests with a complete URI (user@ABC.com) go to ABC.com.

In order to enable this feature you must check the field on the Advanced tab and also choose “Domain” in the “Send outbound via” field on the Account tab. (If this field is set to “Proxy” the field on the Advanced tab is ignored, regardless of whether it is checked or not).

File transfer: Drag-and-drop of Files

The first time Bria 3.0 is started after being installed, drag-and-drop of files into the IM window may not work. To resolve the problem, shut down Bria and restart; drag-and-drop will now work. (24100)

Workgroups

There are problems with workgroups when transport (Accounts > Transport) is set to TCP. Workaround: Use UDP if using Workgroups. (27146)

Codec Selection

Currently, Bria does not select the best codec based on the available bandwidth and network conditions. When making an offer, Bria will offer all enabled codecs. When accepting an offer, Bria will accept the first supported codec from the offered list.

H.264 and Hardphones

If you are using Bria 3.0 with a videophone and you use H.264 as the video codec, video may not work. Workaround: Use an H.263 video codec.

Transferring with Multiple Accounts Enabled

Currently, you cannot transfer a call made on one account by phoning the second person on a different account. For example, you establish a call with person A using account 1 (for example). You then try to transfer the call to person B by phoning person B on a different account. The transfer hangs and will not complete, and you will have to cancel the attempt to transfer. (33888)

Preferences > Advanced > Old Style Hold

If you turn the Old style hold field on or off, you will have to restart Bria for the change to take effect. (31088)

Resolved Issues

ID	Description
24100	Dragging and dropping a file into the IM window does not send file.
33480	No 200 OK Response to SIP INFO.
32718	"Join" from Workgroup result in a Conference where no audio is mixed.
31467	DTMF tone heard continuously at participant end when Host send DTMF in conf call.
27539	New Group, Enter License Key and Main window do not display properly when different zoom options are selected.
34629	There is a half-second delay in the display of video when H264 codec is being used.
31238	Directory contact flyout truncated when zoom is set to large/largest.
26929	White square box shown in IM Archive when decrease zoom.
33912	RTP keep-alives not working.
34089	Discard unknown RTP packets instead of dropping call.
34270	No incoming video when outgoing video call forks.

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