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Release Notes for CounterPath Bria iPhone Edition CounterPath Bria iPad Edition Version 3.1.1

July 28, 2014

Resolved Issues for Bria 3.1.1

Voice Over

Previously Bria 3.1.0 did not have accessibility labels for the dialpad, which resulted in not playing anything back when Voice Over was enabled on the device. Now the labels are back so the Voice Over users can hear what buttons are activated.

Issues Resolved in Bria 3.1.1

- In general, there have been improvements in the stability of Bria.

Known Issues

Ringtone Continues to Play after Incoming Call is Answered on Lock Screen

If the user is on the lock screen and receives an incoming call while Bria is in the background, the user will hear ringing along with the notification for the incoming call, which is expected. However, when the user swipes the notification to answer the call, the ringing will continue during the call (much more faint) for 20 to 30 seconds.

This is a known issue in iOS 7.1, and it does not occur in iOS 6 or iOS 7.0. The best work around seems to be for the user to touch the volume button to stop the ringing.

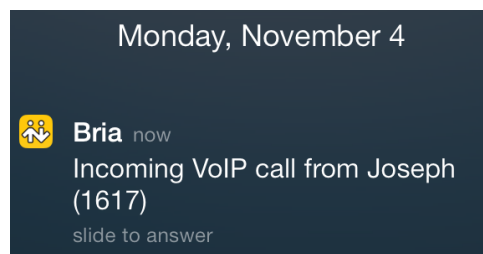
After Upgrade to iOS 7

iOS 7 introduced some changes that affect Bria. Here are the topics you might want to know.

Notification Center

Make sure that all settings are set to On for Bria, including Sound so that you hear a ringtone for incoming calls. To configure the settings, go to iOS Settings > Notification Center > Bria.

Answering Calls when Device is Locked



Swipe right on the Bria notification on the lock screen. The app comes foreground and the call is immediately answered.

If you unlock the device by swiping "slide to unlock" at the bottom, the app stays in the background, and the call is not immediately answered. You need to bring the app to foreground, and then answer or decline the call on the incoming call screen.

Permission for Microphone

The first time you receive an incoming call or make a call on Bria, a pop-up appears asking to give Bria a permission to use microphone. Without the permission, the other party will not be able to hear you.

Changes in Bria 3.1.0

Mobile Call Interruption

When you receive a mobile call while already in a VoIP/Bria call, the incoming mobile call puts the VoIP call on hold. You will not be able to speak to the person in the VoIP call until you answer or decline the incoming call. Bria can play beep tones or announcement to the person who is put on hold without any notice. The default is to play tones. The announcement is available in English. End users can change this setting from Preferences > Mobile Call Interrupt.

Play Music on Hold

Bria plays classical music to the other party when you place a call on hold. The default is off (no music played). This is client-based music on hold; it does not control the network-based music if your service provider has such a feature.

You can change this setting from Preferences > Play Music on Hold. Note that all the conference participants will hear music when you place a conference call on hold.

DNS Fallback - Adding Custom DNS Servers

Previously Bria used the DNS servers provided by iOS. With this version, you can add up to four DNS servers of your choice. Bria will query the servers provided by iOS, then try custom servers. Bria will query sequentially up to 4 servers; if iOS provides 2 servers and you configure 3, the third custom server will not get used.

To add custom DNS servers, go to Advanced Settings > Default Network Traversal > DNS Servers, then tap the + sign on the top right corner.

Change in Keep Alive Interval

The default value of Keep Alive interval for mobile network has been changed from 9 to 30. With this change, the Keep Alive interval defaults to 30-on both Wi-Fi and mobile network.

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Written by Jean-Marc Valin and Koen Vos */

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