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Release Notes for CounterPath Bria 4 *for Mac* Version 4.1.1

September 18, 2014

1 New and Changed Features

System Requirements

CounterPath supports the two most recent OS X releases:

- Mavericks / OS X 10.9
- Mountain Lion / OS X 10.8

1.1 New in Bria 4.1.1

Ability to Configure Auto Update Schedule

The administrator who provisions Bria can configure how often a user is prompted that an update is available.

Pre-release Fixes for OS X 10.10 Yosemite

This version contains fixes for upcoming Yosemite.

Improvements on License Manager Window

The License Manager window previously showed messages in yellow font. The text has been changed to appear in black with an alert icon for better readability.

1.2 New Features in Bria 4.1

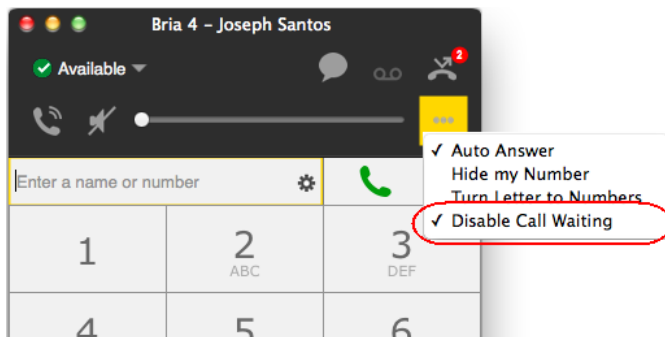
Brazilian Portuguese

Bria 4 for Mac now is available in Brazilian Portuguese.

Disabling Call Waiting

You can choose Disable Call Waiting from the right-click menu. If you enable this feature, then when you are on one phone call, any new incoming call will go straight to voicemail or will ring as busy (to the caller). In this way, you are not distracted by incoming calls.

The call will appear in the Missed Calls in the History tab.

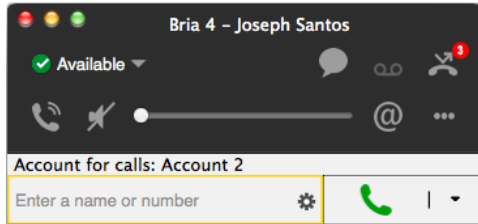


Outgoing Account Selection

Currently, if you have two or more SIP accounts, you can select your “preferred” account. This is the account that will be used unless you create a dialing plan that includes account selection (in which case the dialing plan determines which account to use for each phone call).

In Bria 4.1, the behaviour of account selection has been improved. Now:

- If your preferred account becomes unavailable, Bria automatically switches to using the next enabled account in the Account list. The “Calls will made” message on the softphone will show the newly selected account:



- When the preferred account becomes available again, Bria automatically reverts to using that account. The “Account for calls” message disappears (because it only appears when Bria is using an account other than the preferred account).
- On the Accounts list, the Preferred account field only ever shows the account you selected. If that account becomes disabled, the selection in that field does *not* change – it continues to show your preferred account, but shaded, to show it is not currently available.

When that account becomes available again, the shading is cleared.

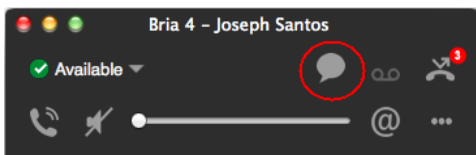


Instant Messages

- Previously, if you started an IM to person X and your Message window already showed an active IM for person X, then Bria would start a new IM. Once you typed a message and sent it, the new and old messages would be merged into one.

Now, when you start an IM in this situation, Bria will immediately display the existing IM for this person so you can see your recent messages with this person.

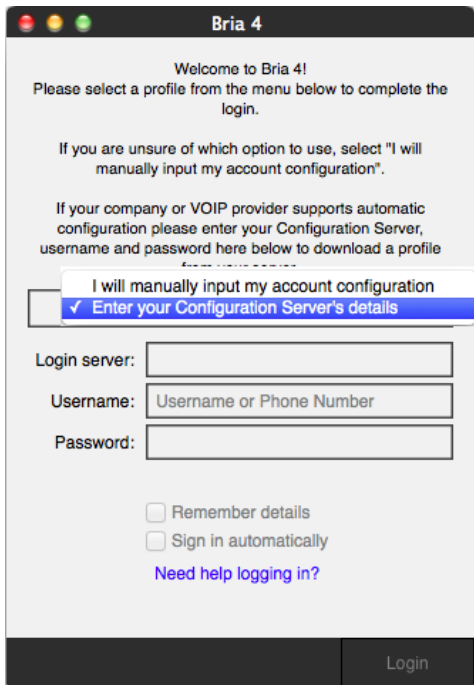
- Improvements have been made to display the Message window:
 - There is an icon on the softphone:



- There is a shortcut key: Shift-Command-M.

Changes to Login Screen

The wording on the Login screen has been modified.



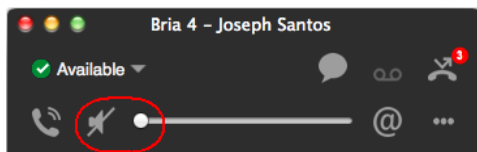
You should only choose the Profile to “Enter your Configuration server details” if your system administrator or VoIP service provider has told you that you must log into Bria before you can use it.

Otherwise, you should choose “I will manually input my account configuration”. In this case, when you click Continue, Bria starts and the softphone appears.

- If this is the first time you are starting Bria, you should immediately choose Softphone > Account Settings, and create SIP and XMPP accounts using the account information provided by your system administrator or VoIP service provider.
- If you have previously started and configured Bria, you can start using the phone.

Changes to Audio and Video Features

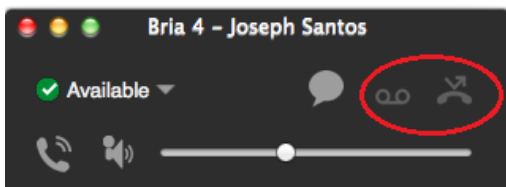
- Now, when you move the volume slider to “no volume”, the Mute icon is activated:



- The Video Preview button has been removed from the softphone toolbar. Removing this button makes the toolbar less busy.

Changes to Voicemail and Missed calls

You can now click the Voicemail icon or Missed calls icon even when you do not have voicemail or missed calls.



If you click the Voicemail icon and if you have configured the “Number to dial for checking voicemail” field on Softphone > Accounts > SIP account > Voicemail, then Bria will connect to your voicemail server. (If you have not configured to check voicemail, clicking this icon does nothing.)

If you click the Missed calls icon, the History tab appears.

1.3 New Features in Bria 4.0

New Look

The look of Bria has been completely redesigned for Bria 4. For more information, see “Comparison of Bria 3.5 to Bria 4.0 for Mac”.

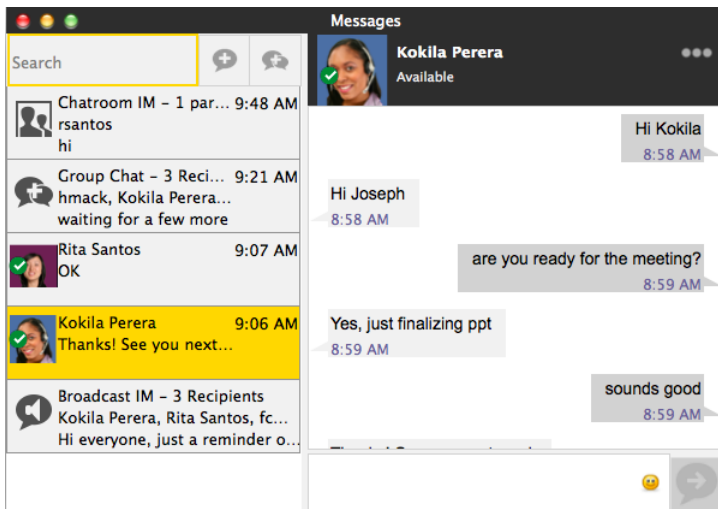
Threaded IMs

The display of incoming and outgoing instant messages has changed in Bria 4. For more information, see “Comparison of Bria 3.5 to Bria 4.0 for Mac”.

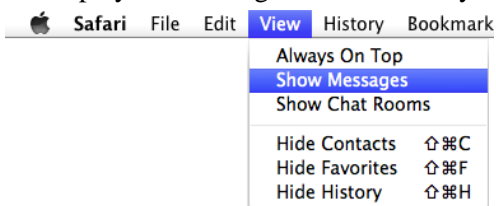
Now, there is just one Messages window where all your instant messages – regular IMs, group chats, chat room sessions, and broadcast IMs – appear. In addition, there is no longer a separate IM archive window; instead, the left panel in the Messages window serves as the archive.

The left panel shows:

- Yellow background: The active IM (the IM whose content shows on the right).
- Black text: IMs that are still active. You can click on the IM and send more messages.
- Grey text: Inactive IMs. You can no longer click on the IM and send more messages. Instead, you will have to start a new IM.



To display the Messages window at any time, choose View > Messages:



Sending an IM during a Call

Previously, you could only send an IM to the person you were talking to if their IM address exactly matched the phone number you used to place the call. Now, Bria matches the number you used to the contact, finds the primary IM address for that contact, and chooses that as the target address for the IM.

XMPP Cross Domain

This feature was introduced in Bria 3.5.5 but is included here in case you did not update to that release.

With this feature, the user can send/receive IMs and send/receive presence subscriptions for addresses that are foreign to any of the XMPP accounts set up in Bria. For example, if the XMPP account is zippy-phone.com, the user can receive IMs from kperera11@gmail.com without having to set up gmail.com as an XMPP account. (Previously, to receive these IMs, a gmail.com XMPP account would have to be set up).

The XMPP server must allow passthrough of foreign addresses. So Bria will allow the user to attempt to subscribe to kperera11@gmail.com, but zippy-phone.com may or may not send the subscription request to the gmail.com XMPP server.

Account Selection with Two Accounts

If two XMPP accounts are set up, traffic for a “foreign domain” will go through one of these two accounts.

Usually it will go through the first enabled account in the list. The foreign-domain address becomes linked to the account it first went through, so subscription to this address (for presence) only occurs if that account is enabled.

For example, assume Joseph has two XMPP accounts set up in Bria: jsantos@zippy-phone.com and jsantos1111@gmail.com. Joseph wants to add Kokila at the address kperera11@themediumbusiness.com as a contact and send IMs and view her presence.

When he adds Kokila, Bria happens to choose the gmail account to send the presence request for kperera11@themediumbusiness.com. From now on, Joseph can IM Kokila and see her presence (the green icon when she is online, for example) but only when his gmail account is enabled.

2 Known Issues

2.1 New Issues in Bria 4.1.1

No Presence of Buddies

In some cases, Bria does not show the presence of buddies; all the buddies' presence is offline or unknown. This happens when a "blocked" list is applied to Bria accidentally. Users can clear the list as follows:

1. Open Bria, go to Preferences, then click Privacy.
2. In the Blocked section, type the XMPP domain for the XMPP account, and click Block.
3. Wait for a minute or so while Bria is being configured.
4. In the same window, select the XMPP domain you just added, and click Unblock.
5. Click OK and go back to Bria's contact list.

2.2 Existing Known Issues since Bria 4.0

Messaging

To start a group chat, you choose one or more contacts (who all have XMPP addresses) and choose Start group chat. The Messages window appears. At this point, you can add more participants but only until you send the first message. Once you have sent the first message, you will not be able to add more participants.

A future release of Bria will let you add participants once the session has started.

Migrating Messages from Bria 3.5.x

If you upgrade from Bria 3.5.x to Bria 4.0, your messages (IMs, group chats, chat room sessions) are migrated over. All these migrated messages are set to inactive, regardless of their age, and they appear as gray in the left panel. However, the presence icon for the other party in some messages may appear as active (for example, green), which gives the impression that the session is active. But these sessions are not active.

Call Option Indicators

In Bria 3.5.4 and later, when you choose a call option (letters-to-numbers, anonymous calling, auto-answer, deskphone), an indicator appears on the call panel for that call, to show that the feature is active.

Bria 4.0 does not include these indicators.

A future release of Bria will re-instate these indicators.

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