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Release Notes for CounterPath Bria 3 *for Mac* Version 3.2.1

June 13, 2011

New and Changed Features for Bria 3.2

Contacts and the Contact List

Contacts from Multiple Sources

- Bria 3.2 allows you to pull in contacts from more than one source: from contacts stored locally, from your Mac address book, from a WebDav or XCap server. Previously, you had to choose one from among these options.

Support for the Mac Address Book

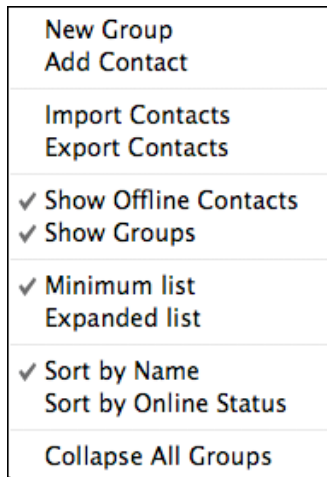
- Following from the change described above, you connect to your Mac address book differently in Bria 3.2. In previous versions, you set the Mac address book as your storage (Preferences > Contact Storage). In Bria 3.2, the Mac address book is handled as an account and a Mac address book account is automatically created for you at startup. To pull in your Mac contacts, enable this account (Bria 3 > Preferences > Accounts).

Merged Contacts

If you have contact information for a person that comes from two sources, two contacts are created. However, you can merge these contacts into one contact. You can also split (unmerged) a merged contact.

Contact List Display

- You can view contacts in a compact or an expanded view.
- The options for viewing the contact list have moved from a drop-down menu in the contact list to Main menu > Contacts.



Actions with Contacts

- You can assign a “primary action” to contacts: phone or IM. This feature applies to all contacts and is set in Preferences > Application. (Previously, you can assign the action differently for each contact.)
- If a contact has more than one phone number and/or more than one presence address (see below for more information on multiple presence), you designate a primary phone number and/or primary presence address. The primary action uses the primary number or address.
- Each contact includes up to three icons to support “single-click” calling and instant messaging. Hover over the contact and click the icon to contact the person using the contact’s primary number or address:



Presence

- Presence on multiple accounts. With Bria 3.2, you can set up presence on more than one account. Previously, you could set up presence on only one account: SIP or XMPP. Now you can set up presence on as many accounts as you want.
- Multiple XMPP accounts. With Bria 3.2, you can set up more than one XMPP account.
- An individual contact can have multiple presence addresses, for example, a SIP address and one or more XMPP addresses (perhaps the person's address on the corporate XMPP server and their address on a personal account such as Gmail™ webmail service). If you have created corresponding accounts for yourself (for example, if you have created a SIP account and an XMPP account using your Gmail user credentials), then you can subscribe to as many of these presence addresses as you want.
- If a contact has multiple presence addresses, the presence icon on the contact list is tied to one of these addressees (the address you designate as the primary address). However, you can still use the other addresses to IM that person.

LDAP Directory

- Previously, when you created contacts from directory entries, you could choose whether or not you wanted to automatically synchronize the contact with the directory entry. With Bria 3.2, contacts are always synchronized with directory entries.

Calls

The volume control is now on the dashboard, instead of on the call panel for each individual call. In addition, audio levels (microphone and speakerphone) are shown even when a call is not in progress.

XMPP Chat Rooms

Bria 3.2 supports XMPP chat rooms: if the user has an XMPP account or accounts, and the XMPP server supports chat rooms, then the user can join a chat room from Bria. To view chat rooms, choose View > Chat rooms.

For the user to join a chat room from Bria the room must be set up on the server (ad-hoc chat rooms are not supported). The following features are supported:

- Open chat rooms: user can join without being set up as a member on the server.
- Members-only chat rooms: user can join only if set up as a member on the server.
- Password-protected (confidential) chat rooms: user must enter the password to join.

New and Changed Features

LDAP Directory and Search on Demand

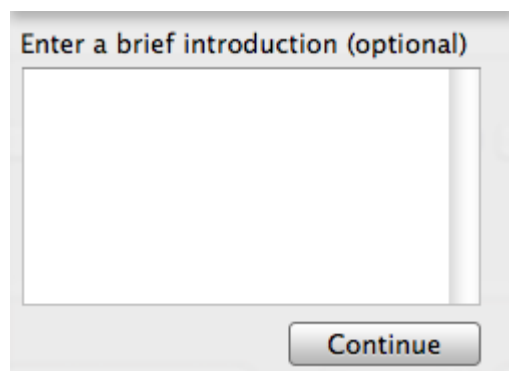
The “Search-on-demand” mode for filtering the directory was inadvertently omitted from Bria 3.2. This feature is now supported. Depending on which mode is configured in the Preferences > Directory panel, the filter on the Directory tab will work in one of these ways:

- In Search-on-demand mode: There is a Search button beside the filter. The Directory tab is empty until you enter a search in the filter and click Search.
- In Fetch-and-filter mode: The Directory tab is populated automatically. When you enter a search in the filter, the existing contents of the tab are filtered.

Contact Editor and Presence Handling

With Bria 3.2, if you add an XMPP address (Instant Message address) to a contact and you wanted to enable presence on that address, you clicked the Enable XMPP Presence button.

With Bria 3.2.1, the button has been removed. Instead, when you add an Instant Message address, the following prompt automatically appears. To enable presence, you simply press Continue. If you do not want to enable presence, you unclick the field and then click Continue.



Calling from History

Sometimes a call is received on Bria using a domain that cannot be called back on. For example, a call received on the MyVoipProvider account may actually have the phone number 5551234@MVPserver1.com. When the user tries to call this number from the History entry, the call fails because the domain MVPserver1.com cannot accept incoming calls.

In Bria 3.2.1, an improvement has been made to improve the chances that this call will succeed. For example, Bria will attempt to call 5551234@MVPserver1.com (the number as it was received), then 5551234@MyVoipProvider.com (the domain of the account the call came in on).

Known Issues

Mac Crash with Universal Accessibility Setting

If you check the “Play stereo audio as mono” in the Mac Universal Accessibility panel, there is a possibility that Bria will crash. To stop the crashes, uncheck this field. (61193)

XMPP Accounts and Outbound Proxy

When setting up an XMPP account, if you change an existing value in the outbound proxy field, Bria may become unresponsive when you click OK. Workaround: After a couple of minutes, Bria will start responding again. (49932)

Using Low-resolution Screens

With low-resolution screens, the display may become distorted if there are more than three phone calls in progress at the same time.

TLS

When using TLS as the transportation, occasionally phone calls will not get established or will drop after being established.

Codec Selection

Currently, Bria does not select the best codec based on the available bandwidth and network conditions. When making an offer, Bria will offer all enabled codecs. When accepting an offer, Bria will accept the first supported codec from the offered list.

Resolved Issues in Bria 3.2.1

- In general, there have been improvements in the stability of Bria.
- There was an issue with the incoming call notification window not closing; this issue has been resolved. (44936)
- Calls failed when the number contained non-numeric characters such as spaces or -. For example, 1 (604) 320-3344. This problem has been resolved: if you include spaces or other characters when typing, or if you use a phone number from the Mac Address Book that contains non-numeric characters, these characters are now removed before the call is attempted. (51751 and 53232)

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