



COUNTERPATH

DATA SHEET

BroadWorks Feature Pack

Key Features

- Integration with Xtended Services Platform via Xtended Services Interface (Xsi)
- Integration with Device Management System (DMS) for provisioning
- Certified to work with BroadCloud XMPP Instant Messaging and Presence services
- Superior quality voice and video calling with award-winning Bria softphone
- Meet-Me Audio Conferencing support (desktop only)
- Call control extensions to support enterprise call centers (desktop only)

Key Benefits

- Optimized IT workflow with provisioning to manage multiple devices and clients
- Intuitive user interface across desktop, smartphone and tablet devices
- Increased user productivity from integration with BroadSoft Messaging & Presence
- Integration with call center management applications allow for streamlined communication
- Highly customizable to meet enterprise and end user requirements

Available For

- Branded customers
- Bria Stretto™ customers



Overview

The BroadWorks Feature Pack extends the set of BroadSoft BroadWorks features to CounterPath's Bria desktop and mobile clients to provide advanced call control capabilities, auto-provisioning and feature integration. When deployed in conjunction with the BroadSoft BroadWorks Platform, these features tightly integrate the Bria suite of softphone clients with BroadSoft's Device Management System (DMS) and Xtended Service Platform (XSP) for a seamless communications experience. It also enables access to Service Management, Call History, Contact Directory, and Messaging & Presence functionality directly within the client.

SIP Extensions for Call Centers (Desktop Only)

The BroadWorks Feature Pack provides Bria desktop clients with several Call Control extensions to provide seamless operation with existing BroadWorks applications. For example, when BroadWorks and Call Center applications are registered with the same SIP address as Bria, the Bria client will be used to establish VoIP calls and perform various call control actions.

Let's Start Talking

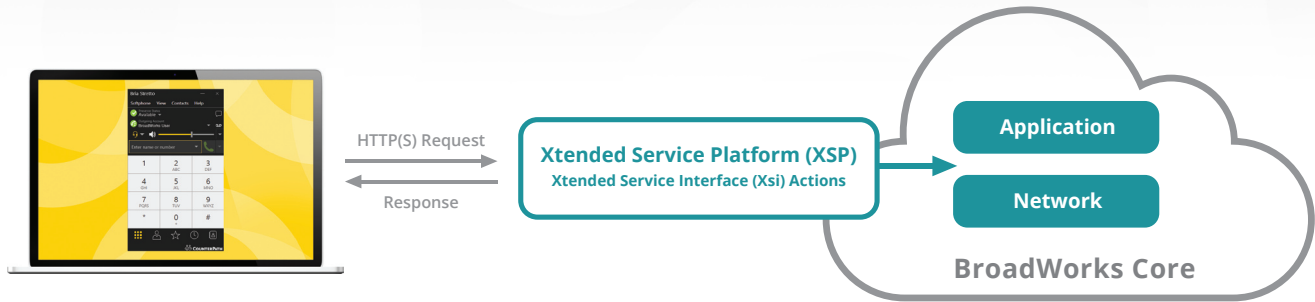
For more information or to purchase our product, please visit www.counterpath.com or contact your CounterPath sales representative.



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Feature Highlights

Messaging & Presence Integration

Bria is certified to work with the BroadCloud XMPP Instant Messaging and Presence service so users can view the presence status of their contacts and exchange messages.

Enhanced Call History

Using call information hosted on the BroadWorks Xtended Service Platform, Bria can display basic and enhanced call logs, allow users to easily filter call logs and one-click to return calls.

Contact Directory

View, click-to-call, and search BroadWorks-based Enterprise or Group Directory listings from any device and add contacts to the Bria Contact List.

Service Management

Hosted on BroadSoft's BroadWorks Xtended Service Platform, Bria displays and provides options for users to configure their set-up for features, including BroadWorks Anywhere, Do Not Disturb, Simultaneous Ring, Remote Office and various call forwarding options.

Meet-Me Audio Conferencing

Bria is Meet-Me Audio Conferencing compatible using both G.722 and AMR-WB* audio codecs. This feature allows multiple users to join a system-ready, pre-defined bridge ID for a central audio location.

* Royalty-bearing codec available to Branded customers

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