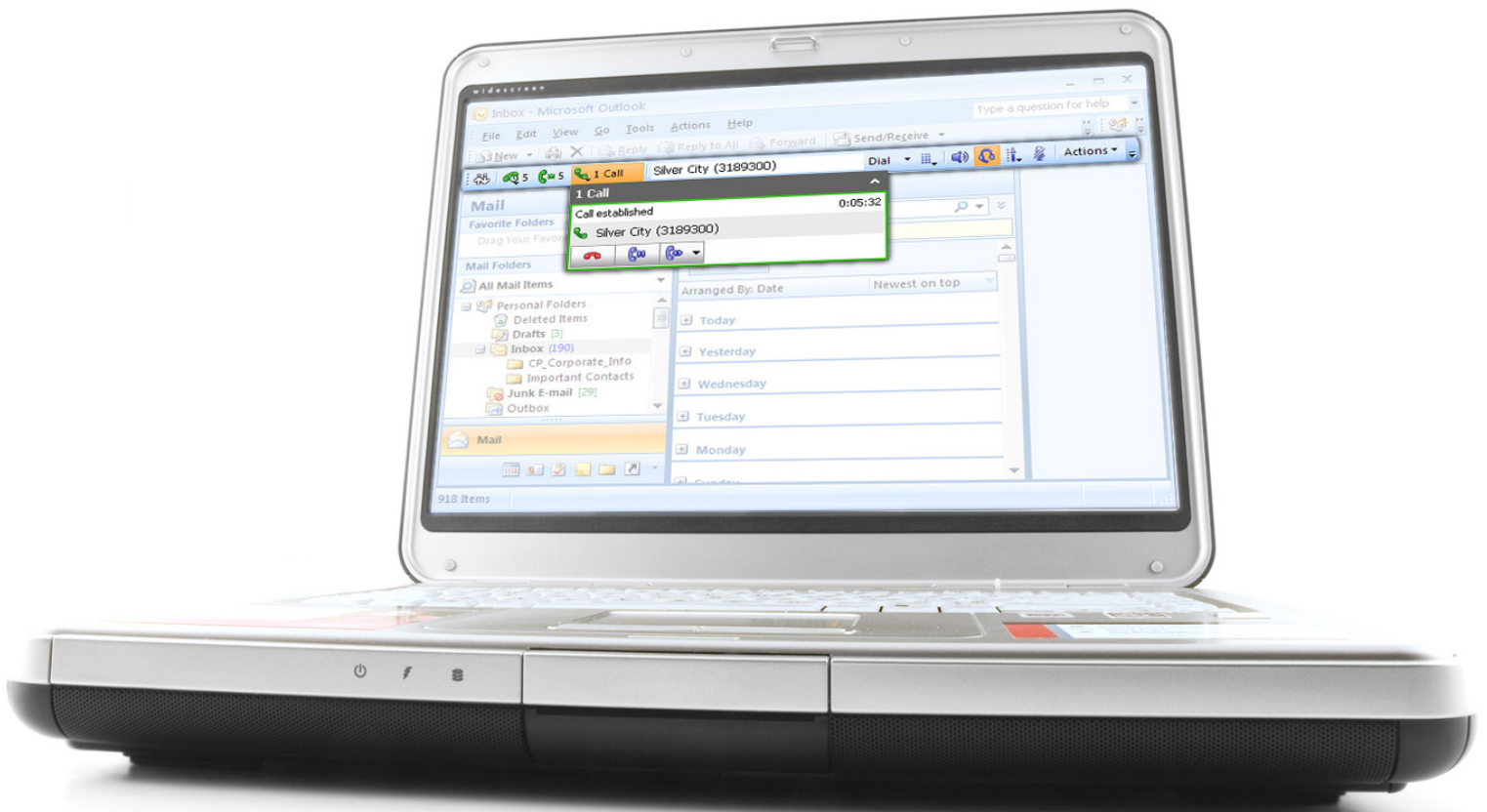




COUNTERPATH



Bria Add-In for Microsoft Outlook®

Data Sheet

Bria Add-In for Microsoft Outlook®

CounterPath Bria Add-In for Outlook

Robust, standards-based phone add-in with superior audio and security

Bria Add-in enhances Microsoft Outlook with an Enterprise and carrier-grade softphone allowing you to make and receive calls using your PC speaker and microphone.

Proven Interoperability

Bria Add-in uses standard Session Initiation Protocol (SIP) for simplified integration with ITSPs and multiple vendor PBXs (both SIP-enabled and legacy through a SIP/PSTN gateway). It has been proven to interoperate with many of the major VoIP equipment manufacturers and system integrators.

Enterprise Calling Features

Bria Add-in for Microsoft Outlook supports all standard telephone features and many advanced features including:

- Microsoft Outlook toolbar integration
- Direct call from email and contact list
- Multiple simultaneous calls
- Call display
- Call transfer
- Call forwarding
- Redial
- Call hold
- Call history
- Missed call indicator
- Message waiting indicator (MWI) and easy access to voicemail
- Speakerphone and mute

Ease of Use

An easy to use softphone integrated into Microsoft Outlook, Bria uses industry-leading security and encryption and expands on the capabilities and contact features already used in Outlook.

Customization

Flexible skinning capabilities are designed to give Service Providers and Equipment Manufacturers the ability to implement a co-branded or private label solution to market.

User Benefits

- Enterprise and carrier-grade softphone plug-in for Microsoft Outlook and Outlook Exchange
- Make and receive calls through Microsoft Outlook using PC speakers and microphone or USB headset
- Increase the use of Microsoft desktop applications by extending capabilities to include phone features
- Promote user adoption and frequent use of VoIP with a seamlessly integrated and easy to use plug-in to a core enterprise application
- Add your brand to Microsoft's valuable desktop real estate
- Enhance workgroup and personal effectiveness by increasing communication with colleagues, customers, suppliers and friends

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Bria Add-In for Microsoft Outlook®

Telephony Features

- Call Display
- Zero Touch Configuration
- Call Transfer
- Quick Transfer
- Automatic Gain Control
- Microphone and Speaker Device Selector
- Call Forwarding
- Voicemail Support
- Speakerphone
- Click to Dial
- Smart tag integration
- Redial list
- Caller ID
- Call Timer
- Call History
- Mute
- Missed call indicator
- Direct IP to IP Calling
- Call Hold
- Call Waiting
- Auto-complete
- Inbound Call notification
- Inbound Call 'Ignore'
- Inbound Call 'Go to voicemail'
- Multiple Simultaneous Calls
- Dialpad

Contact List Features

- Microsoft Outlook Contact List Integration
- Add caller as new contact
- Smart Contact Matching / Editing
- Contact call history
- Call from email
- Call from meeting

Media Features

- Support for a long list of narrow, wideband carrier-grade codecs

Security Features

- TLS
- SIP Digest Authentication
- License Key
- Provisioning/Configuration setting via HTTP / HTTPS
- Sign In / Sign out

Network Features

- Multiple SIP proxy registrations
- SIP TCP and UDP Support
- NAT Traversal using STUN, ICE
- Session Border Controller Support
- Auto-Detect IP Address
- Manual DNS Settings
- Automatic Bandwidth Detection
- Preserving Bandwidth during silence periods
- Auto Update

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