



## CounterPath Corporation

Suite 300, Bentall One Centre  
505 Burrard Street  
Box 95  
Vancouver, BC V7X 1M3  
Canada  
Telephone: +1.604.320.3344  
[www.counterpath.com](http://www.counterpath.com)

# Bria 2.0.2

*for Microsoft Outlook®*

Release Notes  
February 19, 2008

# Contents

Introduction.....	3
New Features for Version 2.0.2 .....	4
Limitations .....	4
Issues Closed Since Previous Release .....	6

This document and the information disclosed herein are proprietary data of CounterPath Corporation. Neither this document nor the information it contains shall be used, reproduced, or disclosed to others without the prior written authorization of CounterPath Corporation.

©February 2009, CounterPath Corporation. All rights reserved.

Microsoft, Windows, Windows Vista, and Outlook are registered trademarks of Microsoft Corporation in the United States and other countries.

[2.0.1-R1]

# Introduction

*Bria for Microsoft Outlook*® is a plug-in that adds an enterprise-grade softphone to your Microsoft Outlook® application. *Bria for Microsoft Outlook* appears as an additional toolbar in Outlook.

*Bria for Microsoft Outlook* is one multi-language application for English, French, Dutch, Spanish, Portuguese, Italian and German. To change languages, choose Action > Language from the toolbar, then restart Outlook.

## Version Information

These release notes are for release 2.0.2 of CounterPath *Bria for Microsoft Outlook*®.

## Product Contents

This product release includes:

- Installer (.msi file)
- Online help, included in the installer and accessed from the Actions menu in the toolbar. The help is presented in the language currently in use.
- Release Notes (this document).
- Administration Guide, available in English from [counterpath.com](http://counterpath.com).
- Quick Start Guide, available in English from [counterpath.com](http://counterpath.com)

# New Features for Version 2.0.2

- The Preferences window now includes an option that lets you specify whether you want a call to be attempted as soon as the number is put in the call entry field or only after you click Dial. [1596]
- The call entry field is now cleared as soon as you click Dial. [1597]
- Documentation now includes a Quick Start guide. Go to [counterpath.com](http://counterpath.com). [1669]

## Limitations

### Exiting and Restarting Immediately

If you exit Outlook and restart immediately (perhaps to start in a different language in Bria), then you may get an “operation failed” error.

The workaround is to wait a few seconds after exiting, until the Bria icon and the Outlook icon have both disappeared from the system tray. Then restart. [1630]

### Networks that Use Relaying

On networks that use relaying (that is, where SIP requests go to one IP, but responses come back from a different IP), the Windows XP firewall will prevent the responses from reaching Bria. Adding an exception for Outlook in the Windows firewall does not help.

A possible workaround is to configure Bria to operate using a specific SIP port (in Account Settings, SIP listen port) and to open up only that port in the Windows firewall. [1431]

### Disabling Bria

Bria cannot be disabled. However, you can sign out, which means the phone cannot be used for incoming or outgoing phone calls. [533]

### Microsoft Exchange Public Folders and GAL not indexed for contact matching

Since the Public Folders and Global Address List are typically very large in Microsoft Exchange, Bria does not include them in the index that it uses for contact matching. This means that a call to or from a contact who is listed only in the Public Folders or Global Address List will not be matched.

### UDP security

The signaling transport for an account must be set to "UDP". Selecting "Automatic" for the signaling transport does not work.

## **Toolbar customization not supported**

Bria does not support Outlook-style toolbar customization. For example, the Dial button does not work after editing toolbar labels (click Outlook's Toolbar Options button at the end of any toolbar in Outlook, and then select Add or Remove Buttons > Customize > Commands tab > Rearrange Commands > Toolbar > Bria for Microsoft Outlook®, and change the label for one of Bria's commands). [383]

## **Loss of functionality when moving the Toolbar**

The dialing entry field disappears from the toolbar if the toolbar is moved to the side of the Outlook window (so that it is display vertically). [852]

## **Auto complete**

Having the same contact in both the default contact list and the favorite contact list results in double auto-complete entries. [946]

## **Ringling for incoming calls stops**

If you have two or more incoming calls and you decline the first call, the phone stops ringing altogether, even though the other calls are still waiting to be answered. [1041]

## **Support for smart tags in Outlook 2007**

With Outlook 2007, if Microsoft Word is not installed then smart tags do not work because smart tags require Word. Smart tags are an Outlook feature whereby Outlook recognizes a contact name or a phone number in an e-mail, and allows you to click that name or number and make a phone call using Bria. [991]

## **Support for smart tags in Outlook 2003**

With Outlook 2003, highlighting of phone numbers when editing an e-mail is not supported if Outlook is configured to use Word as the e-mail editor. Highlighting is supported when viewing an e-mail. [1059]

## **Enabling contextual Call/History buttons from an e-mail**

With Outlook 2007, when you are composing an e-mail and identifying recipients, and you type a name from the contact list, Bria recognizes the name as a contact and enables the contextual Call/History buttons in the toolbar. However, Bria only recognizes the name if you used auto-complete. If you manually type the name in full, the buttons are not enabled. [1244]

## **Disabling contextual Call/History buttons from an e-mail**

If you delete all the "recognized" names from an e-mail recipient list, the contextual Call/History buttons do not get disabled, even though the buttons can no longer be used. [1049]

## Matching caller/callee with a new contact

A newly created contact does not immediately get associated with the caller information of a phone call. [1115]

# Issues Closed Since Previous Release

ID	Description
PAO-1581	In non-English versions, some strings appear in English.
PAO-1534	Bria thows an exception when setting idle status
PAO-1547	Call ends after clicking Quick Transfer
PAO-1580	Preference->Privacy -> "Allow IM when sender matches existing contact list" option not working.
PAO-1583	Bria crashes while selecting an option after call is hung up
PAO-1585	In IM Window Shortcut keys Ctrl+B, Ctrl+U, Ctrl+I is not working
PAO-1587	Bria crashes when Alt+F4 button is used to close call History and than reopened
PAO-1588	Bria: License key doesn't shows on license window even license key is already given.
PAO-1591	Bria crash when it deleted from customize page and on incoming call ->answer/decline
PAO-1608	Bria crashes when add new custom status message
PAO-1626	Bria crashes when it is moved to corner in outlook and click on voicemail button
PAO-1640	Entries in history panel appears incorrectly when the panel's size is increased from top or bottom.
PAO-1641	Call progress button on toolbar gets disabled when basic transfer call fails.
PAO-1642	When transfer is in progress Cancel button still present in call panel and is not functioning.
PAO-1646	Version in "About" does not match version in "Add or Remove Programs".
PAO-1667	Bria gets Crash when send IM to newly added contact without fist name last name using contactual call button.
PAO-1675	Bria crashes when Delete custom status message & click "New" button.