

COUNTERPATH

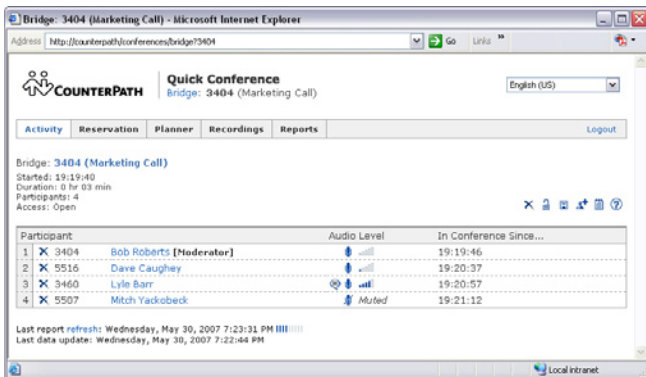


Quick Conference

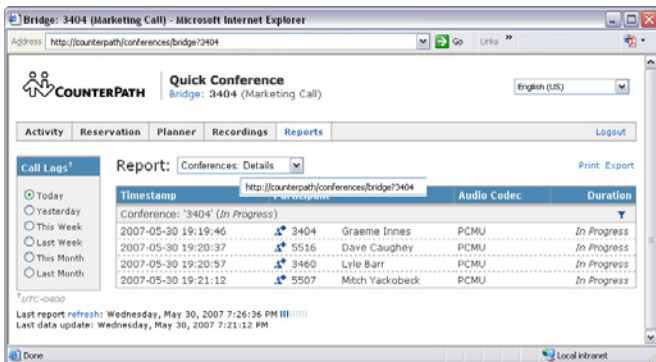
Data Sheet

Quick Conference – Data Sheet

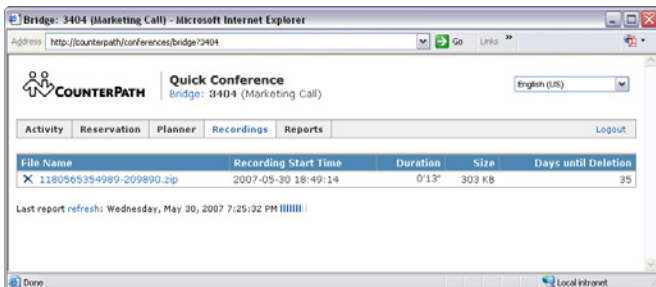
Quick Conference is a simple, flexible, scalable meet-me audio conferencing solution for small, medium or large-sized businesses. Quick Conference offers a cost-effective, premises-based alternative to hosted conference services – encouraging businesses to conduct more conferences and take advantage of increased collaboration opportunities among employees, customers and partners.



Web-based, Moderator Console provides point and click control over a conference.



Web-based and exportable conference statistics reports for Administrators and Moderators .



Conferences can be recorded and stored in stereo format.

Enterprise-Grade Conferencing

Quick Conference offers a wide range of audio conferencing capabilities normally associated with high-end audio conferencing solutions and hosted services.

Features include: conference security through PIN access, participant name announcement and roll call, customizable audio and conference greetings, customizable music on hold, conference recording, a dial out capability from a web-based Moderator GUI, loudest speaker display, a conference planning tool and much more.

Simple Set up and Management








Quick Conference is as easy to access as dialing an extension – all you need is a telephone number, and a conference ID to create or participate in a conference call. Quick Conference can accommodate a meeting of a dozen participants in a matter of seconds. On-demand bridges are dynamically created, while reserved bridges only take a minute to configure via telephone or intuitive browser interface.

Secure and Scalable

Quick Conference offers a range of security features to ensure that the privacy and integrity of a conference call is maintained at all times – including (Optional) System Access Code, Bridge Reservation PIN, Participant PIN and conference locking capability. Quick Conference compliments any PBX (with SIP trunking) or carrier environment, and cost-effectively scales from 10 to 200 ports.

Quick Conference – Features

Quick Conference icon controls:

-  Drop a participant by clicking the icon to the left of the name. Terminate conference by clicking icon in upper row on right side.
-  Lock/unlock your conference to additional participants.
-  Start or stop recording for current conference.
-  Mute/un-mute a participant.
-  Add one or more participants to the conference.
-  Add notes to the conference.
-  Access help.

Quick Conference feature highlights:

- Scalable, meet-me style, SIP conference server
- VoIP solution with SIP signaling
- Software-based implementation (no custom hardware)
- Support for 200 audio conferencing ports on a single server (scalable to larger capacity across multiple servers)
- Reserved and unreserved bridge numbers
- Moderated or unsupervised conferences
- Web-based, Graphical User Interface (GUI) for Administrator and Moderator (Moderator Dashboard)
- Conference control and audio settings also available through a Telephone User Interface (TUI) including: Bridge number reservation capabilities (Moderator capability), Bridge reservation PIN (Moderator capability) and Participant PIN (Moderator capability)
- Event tones and music on hold
- Participant name record, announcement and roll call
- Choice of participant queuing options, for participants waiting for the arrival of the Moderator
- Participant entry and exit notification
- Dial in conferencing and click to dial out from bridge to individual or group
- Conference recording (with stereo playback)
- Lock / unlock conference call
- Conference Notes

Conference Planner:

- Web-based Conference Planner (Moderator capability)
- Integration via .ics calendar file with PC-based calendar applications (Outlook, Lotus Notes)

Web-based, Moderator Dashboard:

- Conference management options are available to Moderators through a web based Graphical User Interface (GUI)
- Add participant, dial-out from GUI (click to dial out from bridge to individual or group)
- Real time status display (including current speaker) via GUI 'Speech Bubble'/Loudest Speaker
- Click to mute, un-mute participants (whisper announcement to muted/un-muted participants)
- Lock / unlock conference call
- Click to annotate conference (conference notes)
- Click to record conference

Conference Customization Features:

- Recordable, custom greetings for moderator controlled calls (default also available)
- Moderators and Administrators can upload custom music on hold files (wav, mp3 format)
- Music on hold selection (choice of music or comfort tones for participants waiting for the conference to begin)
- Configurable number of bridge digits
- Bilingual greetings

Administration and Reporting Features

- Web-based conference statistics reports
- Exportable conference statistics reports
- Report filters (time increments and transaction events)
- Personal bridge statistics reports for Moderators (web-based and exportable)
- Emailed threshold alerts (i.e. 80% system capacity limit, denial of service, peak usage)
- Database save and restore function (i.e. bridge number configurations, recordings)

Media Control

- Support for simultaneous G.711 and G.729 codecs
- Automatic Noise Reduction facility for larger conference calls
- Automatic level control and echo detection

Supported Languages:

- English (NA), English (UK), French (Canadian), French (European), Dutch, Spanish (Latin America), Spanish (European), Italian, German, Chinese (Mandarin), Arabic (voice prompts only).

Options, Specifications and Requirements

Licensable Product and Product Options

Quick Conference is a licensed element of the CounterPath Edge Application Server (EAS). The Quick Conference Server accommodates connections via: SIP URL, Internet Telephone Service Providers, as well as POTS and legacy PBX via PRI/BRI/Analog gateways.

Quick Conference	Offers moderated conference capability with a web-based, moderator, participant and administrator control panel. 10 Port, 25 Port, 50 Port, 100 Port options are available.
Stereo Conference Record (Option)	Conferences are recorded in a manner that creates the perception that the participants are positioned around a table. Recordings can be either System Administrator or Moderator controlled.

General Specifications

Min. number of audio channels	10
Max. number of audio channels	200 on a single server
Supported Languages	English (NA), English (UK), French (Canadian), French (European), Dutch, Spanish (Latin America), Spanish (European), Italian, German, Chinese (Mandarin), Arabic (voice prompts only).
Interface	SIP (RFC 3261 and related), BRI/PRI Gateway direct to ITSP
Max. number of concurrent calls	1 or 2 ports x 10 / 100 / 1000
User interface	TUI or GUI (Moderator or Administrator only)

Minimum Server Hardware Requirements

Item	Requirements
CPU	Refer to Engineering Guidelines
RAM	512 MB (minimum)
CD-ROM	Yes
Hard Drive	The choice of server hardware depends entirely on the anticipated system load. Refer to Engineering Guidelines for recommended CPU guidelines.

Minimum Server Software Requirements

Edge Application Server (EAS)	Release 3.3 (Refer to Engineering Guidelines for other approved releases)
SME (contribs.org)	Release 7.2 (Refer to Engineering Guidelines for other approved releases)

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